



Job Title: Valuation Analyst
Location: Remote/Office
Industry: Financial Services / Technology
Company Website: <http://www.solidifi.com>

About Us

Solidifi is a leading independent provider of residential real estate appraisals. The company has built a strong reputation and partnership with more than 25,000 appraisers. Today, Solidifi is the appraisal service provider of choice for over half of the top 100 lenders in the U.S.

Understanding the power of technology to boost productivity both internally and for clients, Solidifi's team is made up of mortgage industry specialists and technology innovators. The company has invested more than \$30MM in its leading SaaS-based platform supported by a dedicated technology team. Their capabilities have ranked them on Deloitte's Technology Fast 500.

The opportunity is here if you're ready for it. We take great pride in the work we do and the talented people who work with us. We're always looking for highly skilled, driven people who value a collaborative, open environment and a flexible, professional culture.

Position Description

Reporting to the Team Lead QC/Team Lead Revisions, the Valuation Analyst is responsible for supporting and contributing to the quality of our client-driven business. Expectations include ensuring customer satisfaction through excellent service, communication, operational delivery, and leadership. Valuation Analysts provide initial review for Solidifi's entire portfolio of clients within the organization, ensuring reports delivered to our clients meet or exceed their quality standards.

Responsibilities

- Conduct reviews of appraisal reports, Broker Price Opinion (BPO) reports, and alternative product reports (ApTrak).
- Identify potential risk issues, determine escalation points, and record findings.
- Properly assess opportunities, errors, and lender-specific nuances omitted within appraisal reports
- Communicate to ensure other internal Appraisal Reviewers, Account Managers, Region Managers and Clients are always aware of any escalation issues and status
- Assist with appraiser panel management by ensuring on-time delivery, low touch points, and first time quality
- Ensure client service levels are achieved with timely execution of daily tasks
- Direct interaction with Solidifi Appraiser Network as well as internal leadership team
- Proactively monitor day-to-day appraisal orders via our transaction management platform to ensure milestones are achieved during the appraisal lifecycle

Skills and Expertise

- University Degree Preferred however equivalent classroom and work experience accepted.
- Some experience/knowledge of the mortgage banking, real estate, or appraisal management industry a plus
- Incredible attention to detail and sound decision-making skills
- Strong customer service and communication abilities
- Excellent written and oral communication skills
- Ability to work independently as well as in a fast-paced team environment

Please contact Casey Whalen at cwhalen@solidifi.com or call 716-341-7065.